**Gilbert Richard F**

**9/675, Mercy Illam,**

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**Medavakkam.**

**Chennai – 600 100**

EXPERIENCE SUMMARY

* **Overall 12+ years** of IT experience and working as **Test Lead** in OFS Technologies.
* Acquired good knowledge in Testing Life Cycle including Analyzing Requirements, Preparation of Test Cases, Test Scripts, Executing Tests and Analyzing & Documenting Test Results
* Travelled to US for four months and have involved in various phases of project right from requirements gathering to Go-Live.
* Worked extensively in Agile projects and involved in Sprint planning
* 1.5 years experience of Mobile Application Testing for IPHONE, IPAD and Android
* 3 Years Experience in Automation Tool-QTP
* Domain expertise in Mobile Application Testing
* Good knowledge in Accessibility testing
* Expertise in Burp suite Security testing tool
* Good Knowledge in Quality Control, Test Complete and QA Complete tools
* Have good Knowledge in Selenium Webdriver
* Involved in Problem & Change Management process
* Extensive experience in Black Box Testing (System Testing and Regression Testing)
* Expertise in Test Log preparation and Test Report preparation
* Well acquainted with Software Development Life Cycle, Test life cycle and Bug life cycle
* Having good documentation and presentation skills
* Worked in manual testing for 3 years and have a very good knowledge in testing the application end to end
* Involved in recruitment process
* Ability to be an effective team leader and team player and work under time constraints
* Highly capable to quickly adapt new technologies and environment. Posses excellent understanding, grasping, interpersonal, business communication and presentation skills
* Worked in banking domain for 2 years and Healthcare domain for 2 years
* Worked in preparing test cases and high level scripts
* Have good knowledge in Version Controlling System
* Attended daily/weekly/monthly status calls with Client and onsite teams.

Academic Performance

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Board/University** | **Year** | **Percentage** |
| M.Sc., (CS) | St.Joseph’s College, Trichy | 2002-2004 | 72 |
| PGDCSA | St.Joseph’s College, Trichy | 2001-2002 | 67 |
| B.Sc., (Maths) | H.H.The Rajah’s college, Pudukkottai | 1998-2001 | 60 |

**Certifications**

|  |  |  |
| --- | --- | --- |
| **Title** | **Area** | **Date** |
| CSTP | Certified Software Test Professional | 2008 |

**Current Employment: OFS Technologies** (Formerly known as Object Frontier Software Pvt Ltd)

**Technical Skills**

|  |  |
| --- | --- |
| **Programming Languages** | C, C++, JAVA, ASP, VB Script, Java Script |
| **Operating System** | Windows, Linux |
| **Databases** | SQL Server, Oracle10g |
| **GUI** | Web Related HTML, XML, Mobile |
| **Tools and Utilities** | QTP9.2, HP Quality Centre9.2 and 10.00, Burp suite, QA Complete, Test Complete, JIRA, Confluence |
| **Domain Knowledge** | Functional experience in banking (Payment solutions), HealthCare Domain, Mobile Application |

**Professional Experience and Project Summary**

**Project Name : Audible – Arya Migration (Amazon)**

**Role :** Test Lead

**Duration :** Oct 2017 – Till Date

**Project Description**

Audible, an Amazon company, has the world’s largest selection of audiobooks. Arya migration deals with common generic user interface for all the market places (like CA,AU,FR,DE,UK)

**Responsibilities**

* Involved to prepare Test scenarios, Test plan, Test Summary, Test cases, Test scenarios and prepare bug reports
* Involved in Sprint Planning, Grooming, and effort estimation
* Involved in Accessibility testing by interacting with the stakeholders.
* Involved in System Testing, Impact testing, Regression testing and Accessibility testing
* Involved in Desktop testing and Mobile app testing
* Provided Project Estimation
* Involved in Management activities
* Leading the offshore team to complete the task on time with complete testing and quality

**Project Name : noteXchange (Altisource)**

**Role :** Test Lead

**Duration :** Apr 2016 – Sep 2017

**Project Description**

Altisource is a leader in providing services and technology for the mortgage and real estate industries. noteXchange - an intuitive mortgage trading solution that drives efficiency for mortgage bankers and investors. Whether you’re buying or selling, noteXchange offers a platform that makes it easy to sell or source more loans.

**Responsibilities**

* Involved to prepare Test scenarios, Test plan, Test Summary, Test cases, Test scenarios and prepare bug reports
* Involved in Integration Testing by interacting with the stakeholders.
* Involved in System Testing, Impact testing and Regression testing
* Provided Project Estimation
* Involved in Management activities
* Leading the team to complete the task on time with complete testing and quality

**Project Name : G2 (Liaison)**

**Role :** *Associate Test Lead*

**Duration :** Feb 2014 – Mar 2016

**Project Description**

G2 is madeup of many services.The Service Broker is in charge of conducting transactions.Transactions may make use of Mail Box, Data Mapping or other services that carry out specific types of operations.Some services can be configured individually, but users access G2 through a single service, the SOA proxy or portal, which serves as a host through which users can interact with the configuration faclities of each of the components that can be configured.

**Responsibilities**

* Involved to prepare Test scenarios, Test plan, Test Summary, Test cases, Test scenarios and prepare bug reports
* Involved in Integration Testing by interacting with the stakeholders.
* Involved in System Testing, Impact testing and Regression testing
* Provided Project Estimation
* Involved in Management activities
* Leading the team to complete the task on time with complete testing and quality

**Project Name : WkeReader (Wolters Kluwer)**

**Role :** *Module Lead*

**Duration :** May 2012 – Jan 2014

**Project Description**

OFS Develops the Mobile application for E-Reader and Supported for IPAD and Android devices. An e-reader (electronic reader) is a application for reading content, such as e-books, newspapers and documents. The WK eReader from Wolters Kluwer is a professional platform that delivers to your iPad and Android devices for authoritative legal, tax and business information to include treatises and analytical content and direct linking to relevant cases, statutes and regulations with enhanced functionality for greater research workflow productivity.

**Responsibilities**

* Involved to prepare Test scenarios, Test plan, Test Summary, Test cases, Test scenarios and prepare bug reports
* Involved in Integration Testing by interacting with the stakeholders.
* Involved in System Testing, Impact testing and Regression testing
* Provided Project Estimation
* Involved in Management activities
* Leading the team to complete the task on time with complete testing and quality

**Project Name : EIGQC Functional and Automation (McKesson Corporation, USA)**

**Role :** *Senior Test Engineer*

**Duration :** Dec 2009 – Apr 2012

**Project Description**

The Release of Information (ROI) Module provides a tool for managing all requests for copies of medical records, including a billing component. The ROI Module enables you to select and release patient information to entities who request patient records, and to easily generate letters, billing notices, and invoices for that service. You can manage and account for the release of both HPF and non-HPF records.

The HPF Workstation is a product within the McKesson Horizon Patient Folder

Suite. HPF Workstation is a desktop client application that runs under Microsoft Windows®. It offers a graphical user interface for accessing patient information by integrating patient HIS (Hospital Information System) data.

**Responsibilities**

* *Provided Project Estimation*
* *Involved in Management activities*
* *Leading the team to complete the task on time with complete testing and quality*
* *Involved in research and finding solutions of complex components and scripting*
* *Reviewed Components, Test cases and Test Sets*

**Project Name : HECM (McKesson Corporation, USA)**

**Role :** *Test Engineer*

**Duration :** Nov 2008 – Nov 2009

**Project Description**

The Horizon Enterprise Content Manager (Horizon ECM) product is an ECM solution designed by McKesson to provide an automated electronic method of managing Enterprise Content Management (ECM). ECM is defined as the strategies, methods and tools used to capture, manage, store, preserve and deliver unstructured content and documents related to key organizational processes. Horizon ECM solution is an integral component of the longer term McKesson business strategy that will serve as the common content repository for any McKesson product that has the need to store and retrieve content.

**Responsibilities**

* *Involved in Project Estimation*
* *Given functional knowledge to the team on most of the components*
* *Successfully lead the team to complete the task on time with quality adherence*
* *Involved in scripting of complex components*
* *Created, reviewed and executed Test cases and Test Sets*

**Project Name : InstaRemit (IOB - CUB - BOR , India)**

**Role :** *Test Engineer*

**Duration :** Apr 2007 – Oct 2008

**Project Description**

InstaRemit deals with money transfers from one bank to other banks and also from one customer to other customers. This has two products **RTGS (Real Time Gross Settlement) and NEFT (National Electronic Fund Transfer)**. The former deals with high value money transfers and the later deals with the low value money transfers. RTGS supports on-line mode alone, but NEFT supports both off-line and on-line modes. The on-line mode has two types of flow namely OUTWARD and INWARD. Each one has its own stages through which the transactions would be processed. This project is to test the InstaRemit application end to end and also provided live support at client place.

**Responsibilities**

* Interact with clients to build product as required, meeting the business needs
* Performed Sanity Test and Regression Test to ascertain fixes
* Supported and corrected the LIVE faults with in a stipulated time
* Directed the problems to the right team at the right time for quick resolution of customer
* Ensure the problems are worked on priority basis
* Helped the team members to improve productivity by supporting them in proper analysis and solutions

**Project Name : Accounting Package**

**Role :** *Consultant (QA)*

**Duration :** Sep 2006 –Mar 2007

**Project Description**

Accounting package is an internal project, to record all the monetary transactions and to know the financial status of the organization. This is an art of analyzing/classifying a given monetary transaction from business perspective and journalizing it according to the accounting standards. It is a report through which management can know the financial status of the business at any point of time. Some of the financial statements are trial balance, ledger, journal, trading, profit and losses and balance sheet.

**Responsibilities**

* Analyze requirements and Test Plan
* Prepare scenarios for Black Box Testing
* Write test cases according to the functional and design specifications
* Execute Test Cases and log a defect in bug tracking tool(SpiderJ)

**Project Name : Got Graduates**

**Role :** *Consultant(QA)*

**Duration :** *Jan 2006 – Aug 2006*

**Project Description**

Got Graduates is a web portal where employers and students can register themselves for employment. Employers can select the students based on the criteria required by them. They can search for students with some particular criteria and organize interviews for them. This also provides option for the employer to pay to the got graduates firm and also to the university of the employed student.

**Responsibilities**

* Write Test Cases according to the Functional Specification
* Test application for browser compliance
* Performed Sanity testing, Regression testing and System testing

**Project Name : RAVEN**

**Role :** *Executive Trainee*

**Duration :** Jul 2005 – Dec 2005

**Project Description**

RAVEN, is a web-based Process Management System that enables quick design of project development cases, project specific process descriptions, and easy preparation of complex documents. RAVEN is a productivity improvement application specifically designed for software projects that are required to generate multiple documents for different activities of their projects.

**Responsibilities**

* Write Test Cases according to the Functional Specifications
* Execute Test Cases and log a defect in bug tracking tool(SpiderJ)

**Personal Details**

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| --- | --- |
| **Name** | Gilbert Richard F |
| **Date of Birth** | 26-Sep-1981 |
| **Sex** | Male |
| **Nationality** | Indian |
| **Marital Status** | Married |
| **Languages Known** | English, Tamil |
| **Passport Number** | M4223089 |
| **Visa** | US B1 Visa |
| **Email** | [gilly.richard@gmail.com](mailto:gilly.richard@gmail.com) |
| **Phone** | Mobile: +91 9500092681 |
| **Residential Address** | 9/675, Mercy Illam,  D5 – North, Royal Garden,  Medavakkam.  Chennai – 600 100 |

**Declaration:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

(Gilbert Richard F)